NIBRAS
WORLD VIRTUAL SCHOOL

Nibras - World Virtual School
Student Welfare & Support Services Framework

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Student Welfare & Support Services Framework

1. Policy Statement

Nibras – World Virtual School is committed to safeguarding, protecting, and promoting the welfare, wellbeing, safety, and holistic development of all students.

Student welfare is embedded within the School's governance, safeguarding systems, digital learning environment, and academic support structures, ensuring a safe, inclusive, and supportive virtual education experience.

This framework consolidates all student welfare provisions into a structured institutional model aligned with international safeguarding and accreditation standards.

2. Scope

This framework applies to:

- All enrolled students
- Governing Body
- School Leadership
- Teaching and Academic Staff
- Learning Support Staff
- ICT & Digital Platform Teams
- Contractors interacting with students

3. Student Welfare Governance & Oversight

3.1 Governing Body Responsibility

The Governing Body ensures that effective safeguarding and child protection arrangements are in place and monitored

This includes oversight of policies relating to:

- Safeguarding and Child Protection
- Student Wellbeing
- Anti-Bullying and Anti-Cyberbullying
- Digital Safety

4. Safeguarding & Child Protection

Student safety is embedded across the digital learning environment.

The Virtual Learning Environment (VLE) must operate in alignment with:

- Child Protection & Safeguarding Policy
- Anti-Bullying & Anti-Cyberbullying Policy
- Student Wellbeing & Mental Health Policy

Additionally, safeguarding and wellbeing compliance is required in instructional design and delivery

The School's asynchronous model further reduces safeguarding risks associated with unsupervised live interactions

5. Student Wellbeing & Mental Health

Student wellbeing is integrated into:

- Digital platform governance
- Safeguarding oversight

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- Instructional compliance standards

The School ensures:

- Emotional safety within digital spaces
- Monitoring of engagement patterns
- Preventative measures against cyberbullying
- Reporting channels for concerns

6. Academic Support Services

The School provides structured academic support mechanisms:

6.1 Learning Support Infrastructure

Support includes:

- Asynchronous discussion boards
- Help centers
- Resource banks
- Structured intervention when students fall behind

6.2 Learning Support Specialists

The School provides:

- Support for English Language Learners (ELL)
- Support for Students with Special Educational Needs (SEN)
- Academic Coordinators to monitor student progress and intervene when necessary

These mechanisms ensure equitable access to learning and academic progression support.

7. Protection of Student Rights

Student welfare includes procedural protection and fairness mechanisms.

The School maintains a formal Student Assessment Appeals Policy to ensure fair treatment and transparent processes

This provides:

- Structured appeal procedures
- Documented decision-making
- Protection of student academic rights

8. Digital Safety & Data Protection

Student welfare within the digital environment includes:

- Data confidentiality
- Secure access controls
- LMS monitoring and audit logs

The School conducts digital safety audits and ensures cybersecurity safeguards

These measures protect students from data misuse, unauthorized access, and digital harm.

9. Student Welfare Quality Monitoring

Student welfare is monitored through:

- Safeguarding oversight reporting
- Engagement analytics
- Intervention tracking
- Appeals trends analysis
- Digital system monitoring

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- Governance review mechanisms

Findings inform continuous improvement planning.

10. Reporting & Escalation

The School ensures:

- Clear reporting pathways for safeguarding concerns
- Confidential documentation
- Escalation procedures
- Governance oversight

All welfare-related records are securely maintained in accordance with data protection policies

11. Continuous Improvement in Student Welfare

Student welfare practices are reviewed as part of:

- School Improvement Planning
- Governance review cycles
- Digital infrastructure audits
- Policy review schedules

The School is committed to continuously strengthening welfare systems in response to emerging risks and accreditation requirements.

12. Policy Review

This framework shall be:

- Reviewed at least every two years
- Updated in response to evaluation findings, performance data, technological developments, or regulatory and accreditation requirements.
- Approved by the Governing Body

13. Approval

Approved by: Governing Body/ Board of Trustees
Effective Date: [Insert Date]
Next Review Date: [Insert Date]

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